

When will my competitor(s) and I receive access to the SkillsUSA Championships Hub?

All users will receive an automated access email to the email address associated with their conference registration on May 24. Users should activate their accounts as soon as they receive the automated email. Users who don't receive an automated email on May 24 should contact the SkillsUSA Customer Care Team for access during the week of May 24-28. The Customer Care Team can be contacted by phone at (844) 875-4557 or by email at customer care@skillsusa.org.

I didn't get an email. How can I get access to the Championships Hub?

Users who didn't receive an automated email may have had the email blocked by their school's email server. If you didn't receive an email, please contact the SkillsUSA Customer Care Team for assistance. The Customer Care Team can be contacted by phone at (844) 875-4557 or by email at customer care@skillsusa.org. Please have another email address (preferably a personal email address) ready when contacting the team.

What will be in my account once I activate it?

Contents of your account will vary by registration type. Please see below to understand what will be in your account once you have successfully activated it:

Competitors	NLSC Student Orientation Course Competitor's Registered NLSC Contest
Advisors	NLSC Advisor Orientation Course

I've activated my account. Why do I keep getting emails telling me to do so?

All Championships Hub users will be sent a daily email May 24-28 designed to remind them to create their accounts on the SkillsUSA Championships Hub while also highlighting other important NLSC events. If you've already activated your account, you may disregard the reminder asking you to activate an account.

Can an advisor attend contest events with a competitor?

Advisors may attend the contest orientation and contest debrief (if applicable). Advisors may not attend one-on-one interviews or other scored contest events. Additionally, advisors may not attend any contest event that the technical committee has designated as "competitors only." Advisors should obtain the link to any contest events that they are permitted to attend from the student competitor.

Where can I find contest details prior to the start date of the contest?

As always, the SkillsUSA Championships Virtual Technical Standards will be the governing rules of the contest. Additional contest information can be found on the [Contest Updates Page](#) on skillsusa.org.